Citymeahs on Wheels is one of the largest meals-on-wheels programmes in the United States. The team there (1) ... over two million meals by hand every year to more than 18,000 elderly New Yorkers who can no longer shop or cook for themselves. Gael Greene, a restaurant critic, and James Beard, cookbook author, (2) ... the organisation back in 1981. They (3) ... to learn that budget cuts meant that many elderly New Yorkers had nothing to eat on weekends and holidays. So they decided to do something. By asking friends and co-workers in the food community, they were able to raise \$30,000 to help them give a meal to 6,000 elderly people! Since then, the operation (4) ..., and the demand is now far greater.

Какое слово (словосочетание) пропущено на позиции (3)?

1) shocked 2) were shocking 3) had shocked 4) have shocked 5) were shocked